



Terms and Conditions

Please read the terms carefully before placing your order. We would advise you to retain a copy of them for your future reference.

Nature of Business

The tickethotline is a service which acts as an online agent on behalf of event organisers, promoters and venues. None of the events sold on the website are organised or held by in full or in part by Thetickethotline.com

Exchange and Refund Policy

All ticket purchases are non-refundable. On occasions the tickethotline may refund or offer an exchange to a customer post investigation into a specific refund request. As such, there can be no order cancellations made.

Liabilities and Responsibilities

The tickethotline total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of this agreement shall be limited to the price paid for the goods.

The tickethotline will not be liable in any amount for failure to perform any obligation under this agreement if such failure is caused by the occurrence of any unforeseen event beyond its reasonable control including without limitation Internet outages, communications outages, fire, flood, war or act of God.

Interpretation and Jurisdiction. We are required by law to inform you that sales can only be concluded in English. These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales and each party agrees irrevocably to submit to the exclusive jurisdiction of the courts of England and Wales.

Statutory Rights

All statements, guarantees or warranties in these terms of trading are additional to and do not affect your statutory rights. These terms and conditions are subject to change at any time without prior notice to you.