



Privacy Policy

All customer information is kept strictly confidential and we do not sell or rent our customers' personal information to third parties. In order to protect the privacy of its users, thetickethotline.com has created this privacy statement to show our commitment to the privacy of any personal details that you provide us when using our website:

Your personal details are used by thetickethotline in order to provide you with the service that you purchase on the website. We use your full name and postal address to provide you with your purchase of tickets.

We need essential personal information such as your name, your telephone number, your email address, and any additional information when purchasing tickets. If you are purchasing multiple tickets or buying tickets on behalf of others, please ensure that each of these other customers agrees, in advance, to disclosure of their personal information to us.

Cookies

A cookie is a small file of information that is automatically stored by your browser on your computer's hard drive when you enter our web site. Cookies can only identify your computer and not the individual user, by storing some basic information which will enable us to identify if you have previously visited our web site. Cookies are only read by the server that placed them, and are unable to do such things as run programs on your computer, plant viruses, or harvest your personal information. The use of cookies is very common and thetickethotline use of cookies is similar to that of other reputable online companies.

Any personal information that you provide us with such as your name and address etc. is neither gathered nor stored in the cookies placed by thetickethotline web site and, as a result, your information will not be passed on to any third parties.

Financial Information

We do not collect any financial information (i.e. credit card information) on our site. All and any financial information given to our chosen transaction partner i.e. Paypal remains with them.

Concerns

If you have any concerns about our privacy policy, please contact us directly on 0870 818 0000.